

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Oumar Nabe :  
: Art Unit: 3694  
Serial No.: 09/828,414 :  
: Examiner: Felten, Daniel S.  
Filed: April 6, 2001 :  
:  
For: METHODS AND SYSTEMS FOR :  
CUSTOMER RELATIONSHIP :  
MANAGEMENT :

**AMENDMENT AFTER FINAL OFFICE ACTION**

**(37. C.F.R. § 1.116)**

Hon. Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

In response to the Office Action dated November 29, 2007 and made final, Applicants submit the following amendment in an attempt to place the application in condition for allowance.